



### **Standard Warranty turn-around-times (TAT)**

1. Following delivery and up to the point the aircraft is signed off (completion of snag list)

- If any failure of the equipment occurs then Skyquest will repair the unit and return it within 24 hours. We hold spares to ensure that in the majority of cases we can comply with this turn around time (TAT). If necessary we will also provide ad hoc offsite engineering support to resolve any installation problems on each aircraft up to a single visit/one aircraft (available in the UK only).

2. Following sign off of the installation, delivery to the customer and through to the end of the warranty period

- If any failure occurs then the units are to be returned to factory for repair. The standard turn around time (TAT) is:
  - NFF (No fault found) 4 days
  - Minor repair 10 days
  - Major repair 25 days

The repair is carried out at no charge.

3. Following the expiry of warranty

- If any failure occurs then the units are returned to factory for repair. The standard TAT is:
  - NFF (No fault found) 4 days
  - Minor repair 10 days
  - Major repair 25 days

The repair is carried out a charge to be pre-agreed with you or the customer.